

CRUMMOCKWATER COTTAGES



Covid update 2022

When we re-opened in July 2020 after the first lockdown, we had to reorganise running the cottages to make them as safe and secure as possible for guests. I followed government guidelines and have Visit England Good to Go and AA COVID-19 confident accreditation. We are now two years on and in a different place from even last year. However we remain cautious while working towards a more normal way of operating: maintaining a clean and safe environment in which you can enjoy your holiday remains our top priority.

What we have done

Initially we took out everything that I didn't consider essential or that could be dealt with by other means. Because we now have more knowledge of the way in which the virus is spread and most people are vaccinated I am have returned items such as the information files, puzzles and games. Whereas to start with we were rotating all bedding we are now leaving bedding in place but change protective covers on the beds, duvets, and pillows on a weekly basis.

What you can do

Your cottage has been deep cleaned using appropriate products and equipment: there is a signed check list available for you. I would be grateful if you would keep the cottage clean (but don't go mad, you are on holiday) during the week, cleaning materials are provided. Please use sparingly as our klargester may not be too happy with what we are using. It is important that the property is well aired so I would ask that you keep as many windows as possible open during your stay. Our cleaning regime takes quite a bit longer. Our normal departure time has been 10 am but it would be very helpful if you could be out of your cottage by 9.30 am so that we can make an earlier start.

Although restrictions have been lifted many people are still fairly cautious and I would ask that you are considerate of guests in other cottages. There may also be some who are vulnerable and have to be extra careful. The shared areas are the carpark, courtyard, rubbish disposal area and the clothes drying area behind Crummock.

Government guidance regarding procedures may change over time, if you think you may have contracted the virus you will need to act according to the current guidance. However at present I would ask that you let me know immediately, self isolate, take a test then if positive return home as one party as soon as possible. If your symptoms become worse rapidly and you need to contact the NHS the online service is 111.nhs.uk or telephone 111. There is an information sheet by the phone.